Our renting specifications during COVID-19

Small effort, big protection for you as a holiday guest



Familie Eisenmann Werz

Maintain distances

Try to keep a minimum distance of 1.5 m when in contact with roommates, neighbours or landlords and in the premises themselves. Particular attention should be paid in the jointly used areas such as stairwells, elevators, corridors, etc.

Suspected cases

Your health and the health of all our residents is very important to us. If you are ill, please inform the landlords immediately. They have a telephone list of doctors and hospitals at their disposal. Please do not travel if you have symptoms such as fever, cough etc.

Personal conduct

Personal behaviour such as regular hand washing (min. 20 seconds with soap and water), coughing + sneezing in the crook of your arm, not touching your face, acting in case of illness etc. are very important and prevent the spread of the Covid-19 virus in the surroundings and in the apartment.

Cleaning of the holiday apartment

Regular cleaning of the rooms, especially the sanitary facilities, not only protects our guests, but ultimately also ourselves. Shortening the cleaning intervals increases the safety of everyone. That is why the holiday apartments are cleaned weekly if rented for more than 1 week. All contact surfaces such as door handles etc. are treated with surface disinfectant.

Duty to wear masks

In the public areas such as staircases, corridors, elevators etc. of our holiday apartments, the obligation to wear a mouth and nose protector applies. We kindly ask you to respect and observe this.

Handover of keys, money and deposit

To avoid or reduce contact, the key is transferred without contact. This is done by inserting the key into the lock or depositing it in a safe place when the guest arrives. All amounts of money are transferred without cash.

Provision of hygienic articles

Hygiene is important to us. Soap, towels, toilet paper, kitchen paper and bed linen are provided in all holiday apartments. All linen provided is washed additionally with a hygiene dishwasher (laundry disinfectant). Nevertheless, you are free to bring your own bed linen and towels.

Other information from RKI and DTV

The consistent implementation of hand hygiene is the most effective measure against the transmission of pathogens on or through surfaces (source RKI). Inform yourself about current legal requirements and recommendations of the DTV: www.deutschertourismusverband.de/service/coronavirus.html